

2024 Mobility Products Service Training Course



This one day basic-level service training course is held at our Ilminster Head Office throughout the year. The course is aimed at Engineers and offers a comprehensive overview of the Electric Mobility range of Rascal mobility products. The training will cover servicing, maintenance and fault finding for both mobility scooters and powered wheelchairs.

The course will be delivered by James Tucker, Senior Product / Training Technician and Jimmy Carpenter, Rehab Technical Support, both have extensive experience and in-depth technical knowledge about our product range.

This course will be of benefit to new Engineers joining the industry, or as a refresher course for existing Engineers. The purpose of this interactive 'hands-on' course is to develop an Engineer's understanding and familiarity with our product range. This will help save time when servicing one of our products.

A typical service training course will cover the following topics*:

- **Introduction & Company Profile**

The course starts at approximately 9:30am.

- **Electric Mobility Product Overview**

- **Batteries**

A presentation by Dan Caines or Julia Bradley from MK Batteries who will discuss care and maintenance of batteries as these are a vital component to the longevity of the mobility product.

- **Servicing Procedures**

- **Fault Finding & Trouble Shooting**

There will be a presentation on how faults are displayed in the different control systems, what to check for, and ways in which these faults can be resolved. This will be carried out using fault finding software, multi-meters and other tools from controller manufacturers. This course covers the testing of motors, brakes, batteries, chargers and any other components within the electrical circuits of the product. We will also highlight the main fault codes on the Penny & Giles and Dynamic controls system, as the two leading suppliers to our industry.

- **Customer Help & Technical Support**

- **Lithium Q&A**

- **Summary.**

To finish at approx. 4:30pm.

The course will be split into approximately two equal sessions on the day, with lunch provided. There will be plenty of time for Questions and Answers during the day if you have specific things you want to ask.

**Due to a policy of continual improvement, Electric Mobility Limited reserves the right to change topics without prior notice.*

2024 Training Course Dates - Ilminster

They are all on a Wednesday -

- 13 March
- 12 June
- 11 September
- 13 November

This course is **Free of Charge** to Engineers working for Electric Mobility Retailers.

To book your place on the course please complete the booking form below and return to the Marketing Team on marketing@electricmobility.co.uk Alternatively, if you have any questions, please contact us on 01460 258158.

- **Telephone:** 01460 258158
- **Email:** marketing@electricmobility.co.uk
- **Post:** FAO Marketing Dept, Electric Mobility, Canal Way, Ilminster, Somerset, TA19 9DL.



Booking Form - 2024 - web

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Organisation Address:																				
Tel No:	Date of course:																			
Attendee Details:																				
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Do you require details of a local B&B? Please indicate... <div style="float: right; text-align: right;"> YES NO </div>																				
Please note: Places cancelled less than two weeks before the course date or non-attendance will incur an administration fee of £100.00.																				
Training 2024- v1 Jan 24																				